



## Hywel Dda School Parent / Carer Code of Conduct



### **Together we do our best to care, learn and grow.**

At Hywel Dda Primary School we value strong relationship with parents and carers. Together, this helps us achieve the very best for the children in a partnership between parents, class teachers and the school community. We continually welcome and encourage parent and carers to participate in the life of the school, and parents and carers are always encouraged to contact the school with any concerns so that they can be resolved.

If a parent/carers feels their concerns have not been dealt with to a satisfactory level, the Complaints Policy should be followed.

Parents, carers and visitors are reminded:

- To respect the caring ethos and values of the school
- That both teachers and parents need to work together for the benefit of their children
- Approaching school staff for help to resolve an issue must be done in an appropriate manner
- All members of the school community need to be treated with respect using appropriate language and behaviour

The school will not tolerate:

- Any inappropriate behaviour on the school premises
- Use of loud or offensive language or displaying temper
- Disruptive behaviour which interferes or threatens to interfere with any of the schools operation or activities anywhere on the school premises
- Threatening, in any way, a member of staff, a visitor, a fellow parent/carers or pupil
- Damaging or destroying school property
- Sending abusive or threatening e-mails or text/voicemail/phone messages or other written communications to anyone within the school community
- Defamatory, offensive or derogatory comment regarding the school or any of the pupils, parents and staff at the school on social media

At Hywel Dda, we are dedicated to creating a safe and nurturing environment in our school, where every child, young person, and staff member is treated with respect and dignity. Our pupils and staff members have the right to attend school free from abuse or aggression. By working together—pupils, parents, school and the community—we can create a positive and nurturing learning atmosphere.

Any form of written, verbal or physical abuse towards staff in our school will not be tolerated and necessary action will be taken. This may include restricting contact and communication with certain individuals, exclusion from the premises and reporting matters to the police when necessary.

*Created using Cardiff LA's "Keeping All School Staff Safe from abuse, threats and violence" and Cardiff LA's RESPECT project. June 2025.*